



LegalZoom Reinvents Virtual Mail with AI to Help Small Businesses Save Time and Protect Privacy

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LegalZoom Virtual Mail service has helped businesses process nearly 18 million pieces of mail, including 1.7 million checks representing \$9.5 billion in deposits

MOUNTAIN VIEW, Calif.--(BUSINESS WIRE)--May 7, 2026-- LegalZoom (Nasdaq: LZ), America's #1 online legal services company, today announced a major reinvention of LegalZoom Virtual Mail service for business customers. The updated and enhanced offering combines LegalZoom's trusted legal and compliance solutions with a best-in-class AI-powered digital mailroom, giving business customers a cleaner, faster way to protect their privacy, manage postal mail from any device, and reclaim lost time. Most of the largest AI companies use LegalZoom Virtual Mail.

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LegalZoom Virtual Mail enhanced with AI.

The reimagined Virtual Mail service significantly enhances efficiency and productivity. Advanced AI-powered features automatically filter unwanted mail, categorize important documents, and

generate instant summaries, allowing business owners to save time and focus on higher-value work. These innovations are particularly valuable for businesses seeking to operate more effectively without increasing administrative overhead.

"With our improved Virtual Mail experience, we're making it easier than ever for business owners to safeguard their privacy while leveraging powerful digital tools, including AI, to manage their physical mail and streamline critical business communications," said Aaron Stibel, LegalZoom Chief Business & Customer Officer. "This is the kind of innovation that makes a real difference for entrepreneurs who are trying to do more with less."

The enhanced experience reinforces LegalZoom's commitment to helping customers keep their personal home addresses more private, thereby protecting their identity and their professional image. This focus on privacy is paired with the company's long-standing reputation for trust and convenience. Users can access their mail from anywhere while LegalZoom handles sorting, scanning, and digital delivery in its secure facilities, freeing them from physical mail management.

A standout addition to the LegalZoom Virtual Mail service is a new automated Check Separation feature, which allows customers to split multiple checks from a single mail item and deposit into separate accounts. The Check Separation feature offers smart detection, self-service via the app, unified processing in one tool, and instant customer notifications. It also eliminates the need for middlemen and provides real-time speed, thereby streamlining a previously labor-intensive and complicated process for businesses of all sizes.

Since its inception, LegalZoom's Virtual Mail service has helped business customers process 17.8 million pieces of mail. Notably, the platform has processed 1.7 million checks to date, representing a total of \$9.5 billion in check deposits, underscoring the scale and trust businesses place in LegalZoom's mailroom solution.

LegalZoom Virtual Mail serves businesses at every stage. New founders and solopreneurs can use it to keep their home address more private and project a professional image from day one. Small business owners can use it to conveniently access and manage mail online so they don't waste time or miss anything critical. Mid-market companies can use it to process, organize, and distribute mail digitally so their teams can operate efficiently and securely.

To learn more, visit [LegalZoom.com/VirtualMail](https://www.legalzoom.com/VirtualMail).

About LegalZoom

LegalZoom is a leading online platform for legal services, transforming how individuals and small businesses navigate the legal system. By combining intuitive technology with access to experienced attorneys—whether through our vast independent attorney network or our own law firm—we offer the tools and guidance people need to confidently manage everything from business formation and compliance to intellectual property protection and ongoing business management and legal support.

As AI reshapes how legal work gets done, LegalZoom is at the forefront of the human-in-the-loop approach, ensuring that the speed and efficiency of AI is always backed by the judgment and accountability of qualified professionals. With over two decades of experience and millions of customers served, LegalZoom helps individuals and small businesses navigate legal needs with confidence. For more information, please visit www.legalzoom.com.

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Investor Relations
investor@legalzoom.com

Press
press@legalzoom.com

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