



LegalZoom Expands Virtual Mail Service to Consumers, Offering Trusted Digital Mail Management for Individuals and Families

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Expanded offering provides secure mail solutions for privacy and convenience, backed by LegalZoom's trusted reputation

MOUNTAIN VIEW, Calif.--(BUSINESS WIRE)--Apr. 15, 2025-- LegalZoom.com, Inc. (Nasdaq: LZ), a leading online platform for legal services, today announced the expansion of its Virtual Mail service to consumers, offering its trusted digital mail management solutions to individuals and families. LegalZoom Virtual Mail offers secure and convenient mail management and storage for anyone who wants to eliminate the need to receive paper mail or give out their physical address. Utilizing LegalZoom's Virtual Mail, customers eliminate the stress of missed documents and overwhelming junk mail by having mail delivered to a LegalZoom secure facility and then shared electronically or sent privately to the customer.

Many people worry about missing or stolen important mail, such as credit cards and government-issued IDs, while on the go. LegalZoom Virtual Mail solves this problem by providing a reliable and secure solution that ensures critical documents are received and handled with care. Once received, mail is accessible anywhere, on any device, through digital scanning and flexible forwarding options.

"We recognized that just like businesses, individuals and families face unique challenges when it comes to managing their mail and privacy. Especially with important documents like checks, government correspondence, financial statements, and other items with personal identification," said Aaron Stibel, Chief Revenue Officer at LegalZoom. "With LegalZoom Virtual Mail, we provide peace of mind by delivering a secure, reliable, and convenient mail solution. Our goal is to eliminate the uncertainty and stress associated with receiving and managing mail."

Backed by LegalZoom's 24 year history in helping consumers and their businesses operate more efficiently, LegalZoom Virtual Mail stands out in the market by combining convenience, security, and trust. With this new consumer-focused service, customers can help protect their home address by choosing from over 50 U.S. street addresses across 44 states to use as their own. Individuals can then access their mail globally from any device, receiving instant emails and push notifications to stay updated on their mail in real-time. Mail is fully digitized for easy reading, downloading, and sharing but customers can also choose to forward their mail if they want to receive it in person. Plus, there are no additional charges for services like shredding, cloud storage, and junk mail filtering. The service also leverages LegalZoom's deep expertise in the legal system and security, with trained virtual mail specialists handling documents in secure facilities, two-factor authentication for digital access, and encryption to protect sensitive information.

For more than two decades, millions have trusted LegalZoom to protect what matters most, and the company now brings this same reliability to mail management. With LegalZoom Virtual Mail, customers can rest assured that their mail is in safe hands. For more information, visit [here](#).

About LegalZoom

LegalZoom is a leading online platform for legal services, transforming how individuals and small businesses navigate the legal system. By combining intuitive technology with access to experienced attorneys—whether through our vast independent attorney network or the LegalZoom-owned law firm—we offer the tools and guidance people need to confidently manage everything from business formations and compliance to estate planning and ongoing legal support.

With over two decades of experience and millions of customers served, LegalZoom helps individuals and small businesses navigate legal needs with confidence. For more information, visit www.legalzoom.com.

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